



AccessData eDiscovery 7.1.1 SP6 Release Notes

Document Date: 12/17/2020

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Introduction

This document lists the new features, fixed issues, and known issues for this version of AD eDiscovery. All known issues published under previous release notes still apply until they are listed under “Fixed Issues.”

- Fixed Issues in 7.1.1 SP6 on page 2
- Patches Important Information on page 19
- 7.1.1 Known Issues (Including All Service Packs) on page 18

Fixed Issues in 7.1.1 SP6

The following have been fixed in this release:

- Email addresses were not indexed properly on messages collected from Microsoft Exchange. (ER-734)
- Advanced searches built with the “AND NOT” connector to exclude documents from the search were not filtering out results as expected. (ER-797)
- Custom fields could not be edited after they were added to a case. (ER-802)
- Active Directory Sync was not syncing objects as requested which resulted in additional unwanted objects being populated in Active Directory. (ER-913)
- Importing a CSV file of search terms into the Search Count Report would append two sets of double quotations around any term already wrapped within double quotations. As a result, the report would encounter an error trying to parse the query and the job would fail. (ER-815)
- Load file exports could encounter an error connecting to SQL and would time out in the middle of the export job. (ER-1028)



AccessData eDiscovery 7.1.1 SP5 Release Notes

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Introduction

This document lists the new features, fixed issues, and known issues for this version of AD eDiscovery. All known issues published under previous release notes still apply until they are listed under “Fixed Issues.”

- What is New in 7.1.1 SP5 on page 4
- Fixed Issues in 7.1.1 SP5 on page 5
- Patches Important Information on page 19
- 7.1.1 Known Issues (Including All Service Packs) on page 18

What is New in 7.1.1 SP5

The following items are new and improved for this release:

Litigation Hold

- The “Select Active Directory Field(s) to be notified” now includes an option to only notify the affected custodian recipients who are associated with the corresponding Litigation Hold. (ER-420)

Note: To enable this feature, do the following:

1. Open the following file in a text editor:

```
[DRIVE]:\Program Files\AccessData\eDiscovery\Business  
Services\eDiscovery.BusinessServices.WindowsHost.exe.Config
```

2. Set

```
<add key="OnlyNotifyForPeopleAssociatedWithLithold" value="false" />
```

to

```
<add key="OnlyNotifyForPeopleAssociatedWithLithold" value="true" />
```

3. Restart eDiscovery application services.

Fixed Issues in 7.1.1 SP5

The following have been fixed in this release:

- Updated Brainspace connector to correct errors encountered when connecting Brainspace to AD eDiscovery. (ER-49 / ER-50)

NOTE: The updated Brainspace connector now requires both of the following:

- Quin-C 7.4 (or newer) to be integrated into the AD eDiscovery environment
 - AccessData API license.
-
- The issue that caused certain documents to not display in the Alternate Viewer if TLS 1.0 and / or TLS 1.1 was disabled on the web server hosting the AD eDiscovery MAP component has been resolved. (ER-74 / ER-202)
 - Patched a cross-site scripting vulnerability (XSS). (ER-148)
 - Debugging mode has been disabled on the AD eDiscovery MAP web site ASPX application. (ER-149)
 - Fixed an “403 Forbidden” error related to Proofpoint collections. (ER-549)
 - Resolved the issue where a Lit Hold records’ status would not change to “Waiting for Acknowledgments” if one or more custodians had been removed from the hold after it had been approved. (ER-637)
 - Fixed an issue that would cause application to report a deadlock in SQL database when running multiple bulk labeling jobs in parallel. (ER-652)
 - Improved complex search query handling to avoid running the query processor out of resources. (ER-652)



AccessData eDiscovery 7.1.1 SP4 Release Notes

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Introduction

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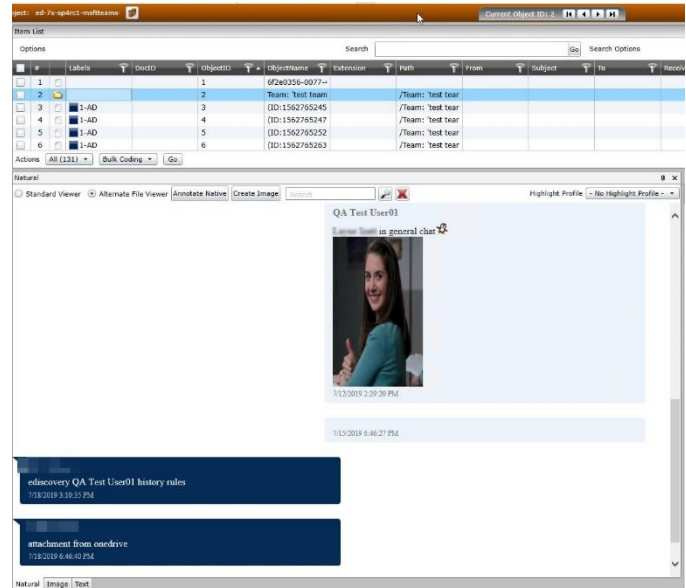
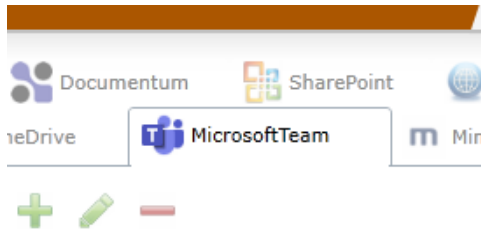
- What is New in 7.1.1 SP4 on page 6
- Fixed Issues in 7.1.1 SP4 on page 8
- 7.1.1 Known Issues (Including All Service Packs) on page 18
- Patches Important Information on page 19

What is New in 7.1.1 SP4

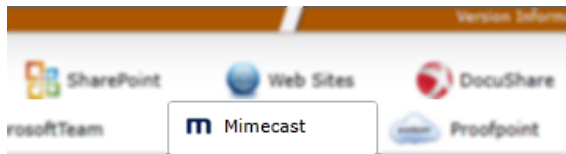
The following items are new and improved for this release:

Connectors

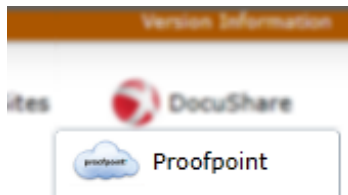
- Microsoft Teams Connector (ER-39)



- Mimecast Connector (ER-51)



- ProofPoint Archiving Connector (ER-53 / ER-67)



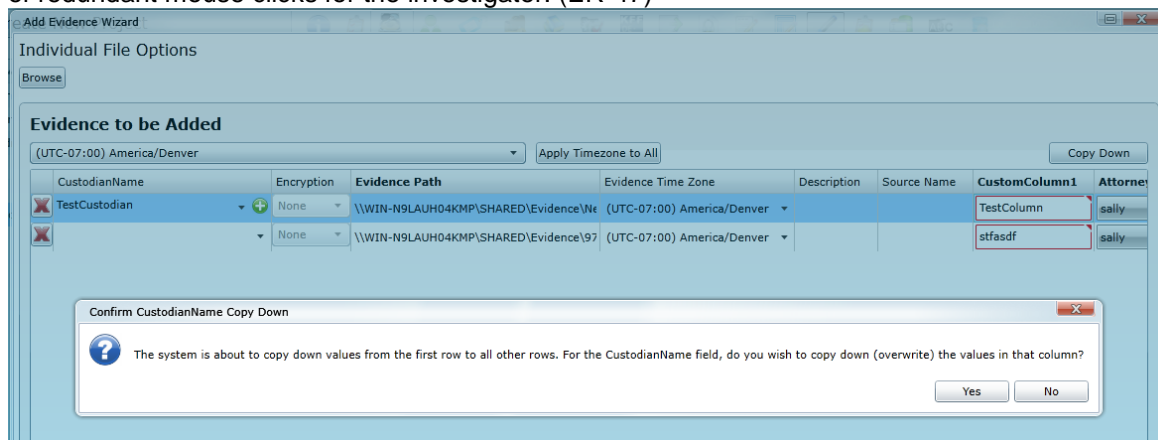
- Documentum connector has been updated (ER-83)
NOTE: Documentum is now owned by OpenText and so the existing Documentum connector has been updated to support OpenText Documentum version 16.x.

Security

- The web interface Dashboard, LawDrop, and Case Organizer features as well as the eDiscovery application installers no longer require TLS 1.0, TLS 1.1 and SSL 3.0 to be enabled on the webserver. (ER-74 / ER-78 / ER-145)

User Interface

- You can now “Copy Down” all values in the fields from the first row of the “Add Evidence Wizard” to all other rows. This helps to streamline the evidence ingestion process and reduce the number of redundant mouse clicks for the investigator. (ER-47)



Fixed Issues in 7.1.1 SP4

The following have been fixed in this release:

Administration

- Fixed load times for User Groups and Users panes (ER-73 / ER-140)

Agent

- The resume function for interrupted collections due a reboot on the agent endpoint has been improved (ER-46)

Note: This fix does not require any updated version of Site Server or the agent on the endpoint workstation.

Collections

- Fixed collection jobs against Microsoft OneDrive that would fail immediately with a 404 error. (ER-40)
- Resolved the issue that caused certain large Sharepoint 2010 keyword search collections to fail. (ER-45)
- The issue causing Sharepoint sub-sites to not populate correctly in the interface and to be collected at a site-level not targeted in the collection job has been resolved. (ER-54)

- The “Subject Contains” filter field for Exchange email collections now returns the expected results. (ER-95)

Exports

- The export item count now accurately reflects the total items associated to label, including family objects. (ER-48)
- The issue causing the “Send to LawDrop” option to not work for production sets has been addressed. (ER-55)
- Resolved issues with improper load file generation and field mappings. (ER-70)

LitHold

- The LitHold email approval window pop-out now properly displays the preview of the email message to be approved. (ER-77)

Review

- Resolved issue that was slowing down labeling jobs. (ER-65)
- Addressed the Search Count Report query parsing issue that was causing certain search terms to be treated as search operators and other various query parsing issues and errors. (ER-75)



AccessData eDiscovery 7.1.1 SP1 Release Notes

Document Date: 3/2/2020

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Introduction

This document lists the new features, fixed issues, and known issues for this version of AD eDiscovery. All known issues published under previous release notes still apply until they are listed under "Fixed Issues."

- What is New in 7.1.1 SP1 on page 10
- Fixed Issues in 7.1.1 SP1 on page 15
- 7.1.1 Known Issues (Including All Service Packs) on page 18
- Patches Important Information on page 19

What is New in 7.1.1 SP1

The following items are new and improved for this release:

Agent

- AccessData Linux agent ("agent-linux32.sh" and "agent-linux64.sh") have been certified to support Amazon Linux™ 1 and 2.
- Service Pack 1 includes a patch to the Site Server that will update the internal AccessData certificate which is required for communication to the agent. (EL-134).

Case Management

- The case list can now be filtered by the FTKID value. (EL-100)

Database Support

- Database configuration has been enhanced to support internal Microsoft SQL Server “sequence files” and therefore SQL CLR no longer requires “External Access” for MS SQL 2012 or newer.

Cases created in 7.1.1 SP1 will utilize internal SEQ files by default. Cases upgraded to 7.1.1 SP1 must have SEQ files moved manually via SQL script before setting CLR to “Safe”.

Exports

- The review interface action drop-down menu now includes an option to “Approximate Export Size” for all items currently listed in the grid (including filters). (EL-101)
- Users now have the ability to select the level of AD1 compression for each AD1 export job. Select “0” for no compression (fastest export). Select “9” for highest compression (slowest export). Select “6” for optimal compression / export speed. (Note: “6” has been historically been the default AD1 compression level).

Index Merge

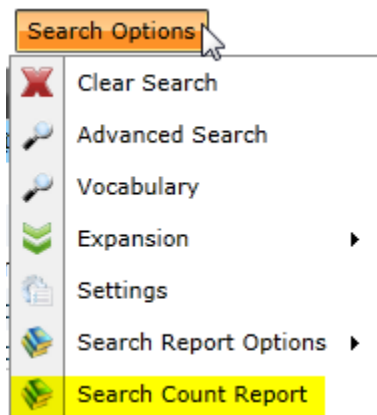
- The user interface now has an option to enable / disable Index Merge as needed. (EL-80)

Contact AccessData support for assistance in configuring this option in your application environment.

Search

Search Count Report

Search Count Report is a new feature designed to automatically run one or more searches in a batch, label the results, and generate a simple search hit report. (EL-121)



Import terms from file:

Create Search Count Report

Report Name

Assign Labels
 FullText Only

Variations

(Money and banking),MoneyAnd
(bank* w/10 regional),MoneyAnd
(Money and regional),
(Money and (regional w/2 bank)),Money2
(euro w/10 dollar),Money2
(Money and (cost w/100 increase)),MoneyAnd

Download the search hit report from the case's work list:

The screenshot shows a software interface with a toolbar at the top. Below the toolbar is a table with the following data:

Job ID	Job Type	Job State	Creator	Job Start Time	Job Completion Time
73	SearchCount Report	Completed	ev\ediscovery	7/29/2019 4:39:51 PM	7/29/2019 4:40:42 PM
72	SearchCount Report	Completed	ev\ediscovery	7/29/2019 3:12:16 PM	7/29/2019 3:14:33 PM
65	Label Assignment	Completed	ev\ediscovery	7/27/2019 11:27:35 PM	7/27/2019 11:29:13 PM

Page Size: 15 Total: 3 Page 1 of 1

Below the table is a summary table:

Description	Results	Actions
Total Search Count	7	
Processed Search Count	7	
Error Count	1	
Report		<input type="button" value="Download"/>

Important Notes:

- The “Search Count Report” option is available by default (no configuration file changes required).
- Both .txt and .csv file formats are supported.
- No header row required or supported.
- First column is for the search term or phrase.
- Second column defines the label to be applied to the objects returned in the search. Each line of the imported search terms will be reported on a corresponding line of the search hit report.
- Automatically applying a label is optional. When the second column is left blank for any row, no label will be applied to the search for that row.
- Enabling search variations (Stemming, fuzzy, etc) to imported terms is optional. Only one type of variation can be applied per import job.
- The “FullText Only” checkbox will cause the job to search only the contents of the documents and to not include the document metadata.

Once submitted, the report can be downloaded from the work list that corresponds to the project.

A properly formatted import file will look like one of the two sample import files below:

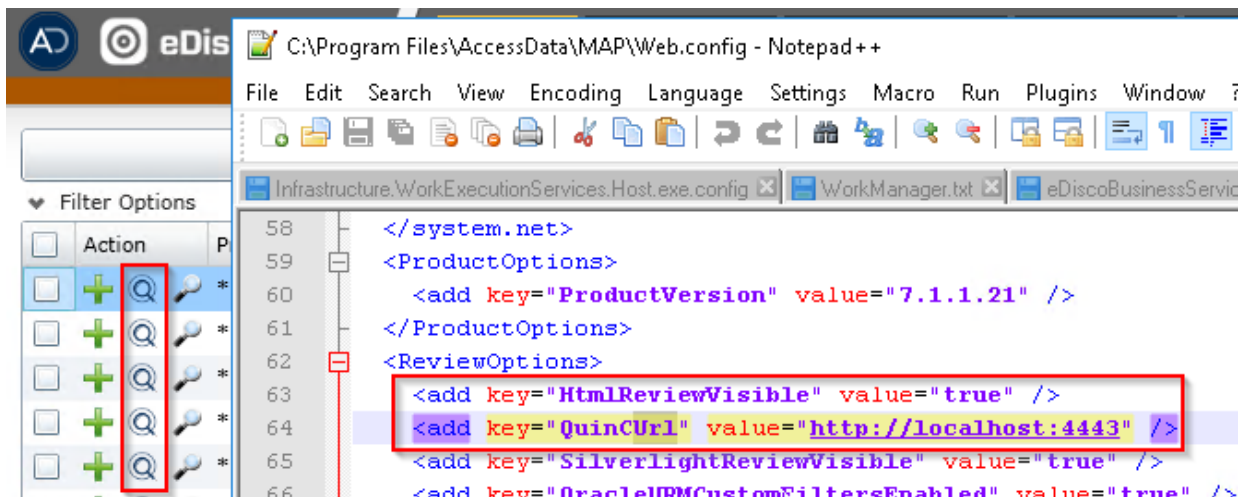
	A	B
1	(Money and banking)	MoneyAnd
2	(bank* w/10 regional)	MoneyAnd
3	(Money and regional)	
4	(Money and (regional w/2 bank))	Money2
5	(euro w/10 dollar)	Money2
6	(Money and (cost w/100 increase))	MoneyAnd

	ImportedTerms.txt
1	(Money and banking),MoneyAnd
2	(bank* w/10 regional),MoneyAnd
3	(Money and regional),
4	(Money and (regional w/2 bank)),Money2
5	(euro w/10 dollar),Money2
6	(Money and (cost w/100 increase)),MoneyAnd

User Interface

- The option to show the “Open in QuinC” button is enabled by default, but it can now be hidden from the user interface (UI).

To hide the button from the UI, set the “HtmlReviewVisible” key to “False” in the WebConfig [DRIVE]\Program Files\AccessData\MAP\Web.config



Fixed Issues in 7.1.1 SP1

The following have been fixed in this release:

Application Administration

- AccessData Work Manager configuration file (Infrastructure.WorkExecutionServices.Host.exe.config) no longer overwrites the following keys' values when a service pack is applied (EL-118):
- LocalResponsiveDataFolder
- SSAgentCertFile
- SSSCommunicationCertPath
- AgentCertificatePath
- Issues preventing data associated to a collection from being deleted (from within associated directories on disk) when the collection record is deleted in the eDiscovery UI have been resolved. (EL-120)

Collection Jobs

- Configuring Work Manager to communicate via proxy server now functions as expected. (EL-131)
- Resolved issue that prevented successful Sharepoint server collections for certain Sharepoint "on-prem" environments. (EL-116)

Exports

- Export "Total Size" estimate for exports utilizing "Exclude Child Objects" checkbox are now calculated correctly. (EL-113)
- Fixed issue where emails with several thousands of recipients would take exponentially longer to export by giving the users the ability to disable AD1 compression during export. (EL-127)

Litigation Hold

- Resubmitted Litigation Holds now retain the custodian interview settings without the need to edit the resubmitted hold. (EL-64)
- "Person's Questions Changed Reminder" email template is now listed among email templates within the Litigation Hold wizard. (EL-67)
- LitHold now properly enforces text input and checkbox interview questions that have the required setting enabled. (EL-96)
- Custodians which are associated to a LitHold but are not associated with the project to which that LitHold corresponds, are no longer terminated from the hold when the hold is edited. (EL-103)
- Resubmitted LitHolds now retain the "Allow Modifications" attribute if selected in the source LitHold. (EL-107)
- Align-center and Align-right formatting attributes now function as expected when creating LitHold notification emails. (EL-108)

- Increased the maximum limit of pages of Litigation Hold records in the holds list pane available to display in the web user interface. (EL-177)

Reports

- Job results report generation failure issues have been addressed. (EL-138)

Search

- Searches with boolean operators are now being parsed correctly in the Simple Search Hit Report. (EL-72)
- Proximity searches (searches that utilize the within w/1 operator) are now reported on their own individual line in the Simple Search Hit Report. (EL-73)
- Advanced Search now supports the same search syntax validation as the Quick Search Bar. (EL-74)

Site Server

- Python 3.3.5 vulnerabilities addressed by upgrading Site Server's database to PostgreSQL 11.2. (EL-119)

AccessData recommends that you manually uninstall PostgreSQL 9.6.x, Python 3.3.5, and the SiteServer component prior to installing PostgreSQL 11.2 and SiteServer 6.3.0.316.



AccessData eDiscovery 7.1.1

Release Notes

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Introduction

This document lists the new features, fixed issues, and known issues for this release. All known issues published under previous release notes still apply until they are listed under “Fixed Issues.”

- What is New in eDiscovery 7.1.1 on page 17

What is New in eDiscovery 7.1.1

The following items are new and improved for this release:

System and Architecture

Database Compatibility with 7.1 AccessData Forensics Products

This version is compatible with version 7.1 of AccessData FTK/LAB/Enterprise.

7.1.1 Known Issues (Including All Service Packs)

- When a PDF is password protected, the filtered text cannot be extracted. Random characters are displayed in the Filtered Text view rather than a warning that the text could not be extracted. (8679)
- If Port 80 is blocked on the server, the Web Console does not load and no error is displayed. (10087)
- Some collection jobs against a Microsoft Teams server will result in the following error in certain environments. (ER-156)

```
“WARN MSTeamCollectorWrapper.Collector.MicrosoftTeamsClient [(null)] - Status Code: NotFound”
```

- Conversation messages collected from a Microsoft Teams server will export to a usable file that does not have a file extension. (ER-161)
- Chat messages collected from Microsoft Teams servers can only be exported as one individual message sent or received per file exported. There is no way to export an entire MS Teams chat conversation at this time. (ER-162)
- The 7.1.1 Service Pack 4 (SP4) installer does not increment the version of the AppDB as it should. (ER-157)

Patches Important Information

Latest Documentation

- For the latest versions of the Release Notes, Administration Guide, and Reviewer Guide, download www.accessdata.com/productdocs/adediscovery/ediscovery.zip

General

- The web application does not support Internet Explorer 8. Make sure that you are running Internet Explorer 9 or higher.
- Any AD1 created by FTK/Summation/eDiscovery 6.0 or later can only be opened with Imager 3.4.0 or later.

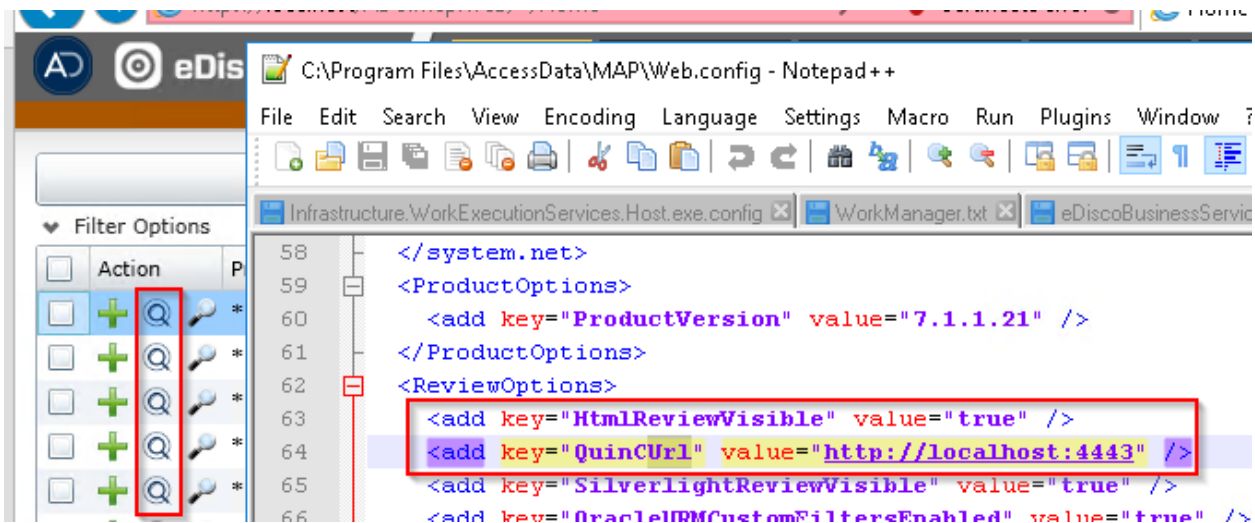
Imager 3.4 can be freely download from the AD website:

<http://accessdata.com/product-download> Using an older version of Imager will result in an "Image detection failed" error.

This happens because the AD1 format was enhanced to support forward compatibility between AccessData applications. Newer AD1 files have a version 4 in the header instead of 3.

Installation

- The "Open in QuinC" option is enabled by default. to hide from the UI, edit the WebConfig for highlighted section to "False".



- This is a patch release for 7.1.1 only. Before installing this patch, you must have 7.1.1 installed. This patch will not work with a previous release. If you are using a previous release, upgrade to 7.1.1 first.

- Install this patch on any computer that is running a component of the application, such as services or Site Server.
- Before applying a patch release, backup the `\ProgramFiles\AccessData` folder. The patch will update DLL and CONFIG files under this folder. If you have a problem with the patch, you can simply revert to your backed-up files.
- During installation, Microsoft Framework .NET version 4.7.1 (4.7.02558) will automatically be installed if needed.
- After upgrading, it is important clear your Internet Explorer cache before using the upgraded version's web console.
- If Summation or eDiscovery is installed on a computer running English Windows, but you are accessing the console from a computer running Chinese Windows, by default, the console displays in Chinese. To have the console display in English, edit the FTK business services configuration file and add the following line:
 - `<add key="OverrideSystemCulture" value="en-us"/>`
 - Once that is done, restart Business Services. This will display English strings in the console when using a Chinese environment. (38031)

KFF

- I When importing data using the KFF Import Utility, make sure that you get a confirmation that the import is complete before processing data using that KFF data. This is particularly important when importing NSRL data that takes some time to import.
- I The KFF Server now uses the Apache Cassandra database. The version of Cassandra being used requires 64-bit Java 8. No other version of Java (7 or 9) is currently supported.
 - n To install Java, go to: <https://java.com/en/download/windows-64bit.jsp>
 - n If you are using a 32-bit browser, you may automatically download the 32-bit version. You must use the 64-bit version.
- I To download an archived version, you must have a free Oracle account. (13026)
- I Make sure that you use the latest version of the KFF Server.
See <https://accessdata.com/product-download> > Known File Filter 5.6 and up.
- I When configuring the location of the KFF Server, the location setting in the Cassandra.yaml must match the two configuration settings in eDiscovery. For example, if one lists the KFF Server location as localhost, they must all use localhost. If one uses the IP address, they must all use the IP address. See the *KFF Installation Guide* that you can download at <https://accessdata.com/product-download> > *Known File Filter 5.6 and up*.

Comments?

We value all feedback from our customers. Please contact us at support@accessdata.com, or send documentation issues to documentation@accessdata.com.

AccessData Legal Information

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