



# FTK/FTK LAB/FTK ENTERPRISE 7.4.2 SP1 RELEASE NOTES

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## Overview

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Exterro was founded with the simple vision that applying the concepts of process optimization and data science to how companies manage digital information and respond to litigation would drive more successful outcomes at a lower cost. We remain committed to this vision today. We deliver a fully integrated Legal GRC platform that enables our clients to address their privacy, regulatory, compliance, digital forensics, and litigation risks more effectively and at lower costs. We provide software solutions that help some of the world's largest organizations, law enforcement and government agencies work smarter, more efficiently, and support the Rule of Law.

## 1 What's New

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### 1.1 FTK/FTK LAB/FTK Enterprise

1. The Column drop-down has been optimized to allow better categorization and use of the menu. **(FCR-1368)**
2. The Google searches and other browser searches have been all collectively categorized into 'Searches' in the 'System Summary' section of a case. **(FCR-1326)**

## 2 Resolved Issues

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### 2.1 FTK/FTK LAB/FTK Enterprise

1. Optimized performance is ensured during Data Processing when Integrated Security is enabled. **(FCR-1111)**
2. Resolved the slowness of integrated security that occurred while executing the Distributed Processing Engines (DPE). **(FCR-1337)**
3. Resolved an issue where FTK application crashed and closed while importing filters. **(FCR-1541)**
4. Resolved an issue where the '@' symbol in the 'Letters' section of 'Indexing Options' prompt disappeared upon enabling and disabling the 'Modify for TR1 expressions' option. **(FCR-1583)**

**Navigation:** *Create case > Process Evidences > 'Forensic Processing' > customize > Indexing Options.*



5. Resolved an issue where right-click menu (to delete bookmark, create empty bookmark, and export to project VIC) was not displayed on the bookmarks present in the 'Bookmarks' tab. **(FCR-1327)**
6. Resolved an issue where the AutoRSR folder was empty for a Case. **(FCR-1133)**
7. Resolved a sporadic issue where the 'Column Sets' drop-down menu disappeared in the File List tab. This issue occurred only when the default text display size of your computer is set to 125% or higher. **(FCR-1134)**
8. The Incorrect date and time displayed in the Item List and Viewer section of a Case has been fixed. **(FCR-1157)**
9. For better performance, the Collab and Python LibreOffice processing services are now removed from the FTK/Lab/Enterprise application. **(FCR-1175)**
10. Resolved an issue where Cases were not created in the shared ADG database when the database was initialized using DBconfig.exe. **(FCR-1185)**
11. Resolved an issue where the User Directory data was not extracted in the 'System Summary' tab consistently. **(FCR-1194)**
12. Resolved an issue where inconsistent logs were displayed for the operations performed by a user in the 'System Summary' tab (under the 'User Assist' Application category). **(FCR-1239)**
13. Resolved an issue where incorrect date and time were displayed for the 'Jump List' files in the 'System Summary'. **(FCR-1243)**
14. Resolved an issue where FTK froze without any response during Database optimization upon executing 'System Summary' from the 'Additional Analysis' page. **(FCR-1255)**
15. Resolved an issue where FTK 7.4.2 froze without any response during the Database optimization. This issue occurred only when the default 'Processing Profiles' were created in the 7.1 version. **(FCR-1264)**
16. Resolved an issue where the CustomDestination entries were not included in the 'Jump List' count of 'System Summary'. **(FCR-1268)**
17. Resolved an issue where some of the MRU list data were not parsed in locations such as MRU Folder Access, MRU Recent Files & Folders, and MRU Recent Open/Saved Files. **(FCR-1278)**
18. Resolved an issue where incorrect 'Last Write' dates were displayed for the 'Link' files types in the 'System Summary' section of a case. **(FCR-1329)**
19. Resolved an issue where the 'Web Page Title' column displayed incorrect information in the 'System Summary' section of a case. **(FCR-1330)**
20. Resolved an issue where incorrect tooltip information was displayed for the 'Generate System Summary' field present while customizing the 'Forensic Processing' option during case creation. **(FCR-1335)**



## 2.2 FTK Enterprise

The following fixes are applicable exclusively for FTK Enterprise customers:

1. Resolved an issue where the off-network collection job initiated for the computer data source failed upon stopping and restarting the agent services after 30 minutes. **(FCR-1611)**
2. Resolved an issue where the users were not able to add Physical Drives as evidence in Enterprise 7.4.2 version. **(FCR-1433)**
3. Resolved an issue where the remote collection initiated using Site Server 7.5.0.33 was not processed for the 7.4.2.08 agent. **(FCR-1301)**
4. Resolved an issue where the first collection process initiated after installing 7.5.0.9 agent on a computer failed. **(FCR-1302)**
5. Resolved an issue where the Remote Collection jobs failed/did not get initiated. This issue occurred only when the coreupdate.pkg file was not available in the public site server directory. **(FCR-1303)**
6. Resolved an issue where the value of Active Directory was not automatically set to '1' in Remote Mac Collection for the 'Trusted Users' logged in via FTK application. **(FCR-1328)**



## Contact Exterro

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If you have any questions, please refer to this document, or any other related materials provided to you by Exterro. For usage questions, please check with your organization's internal application administrator. Alternatively, you may contact your Exterro Training Manager or other Exterro account contact directly.

For technical difficulties, support is available through [support@exterro.com](mailto:support@exterro.com).

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